

Mafaza Travel & Hajj Agency
 210 E. Broad Street
 Suite 206
 Falls Church, VA 22046
 (703) 635-7727
 mafaza@mafazatours.com
 www.mafazatours.com



REGISTRATION FORM

NAME	LAST	FIRST

ADDRESS	STREET		
	CITY	STATE	ZIP

CONTACT INFO	EMAIL		
	HOME PHONE	WORK PHONE	FAX

PAYMENT	DEPOSIT	FULL PAYMENT
	<input type="checkbox"/>	<input type="checkbox"/>
	Deposit Amount in \$:	Full Amount in \$:

DISCLAIMER	<input type="checkbox"/>	By signing this form, I fully understand that it is binding on both parties; myself and Mafaza, Inc., I have read the Requirements and Terms and Conditions and accept them.

SIGNATURE	DATE (mm/dd/yyyy)

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TERMS & CONDITIONS

MAFAZA Travel & Hajj Agency Disclaimer/Responsibility Statement

The responsibility of **MAFAZA TRAVEL & HAJJ AGENCY**, as the tour operator and their agents are limited **MAFAZA TRAVEL & HAJJ AGENCY**, located at 210 E. Broad Street, Suite #206, Falls Church, VA 22046, acts only as agents for the pilgrims in making arrangements for the airlines, hotels, buses or any other services in connection with the performance of their Hajj and Umrah and assumes no liability whatsoever for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason of defect, through the acts or defaults of any company or person engaged in conveying pilgrims or in carrying out the arrangements of the tour, or as a direct or indirect result of acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery of equipment, acts of governments or other authorities de jurs or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations or from any loss or damage resulting from improper passport, visas or other documents.

MAFAZA TRAVEL & HAJJ AGENCY will accept no responsibility for loss or additional expense due to delay or changes in schedule or other causes. **MAFAZA TRAVEL & HAJJ AGENCY** shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connections with such services. **MAFAZA TRAVEL & HAJJ AGENCY** shall not be responsible for the failure to follow instructions including but not limited to check-ins and delays. It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of **MAFAZA TRAVEL & HAJJ AGENCY** and its affiliates. They will also not be responsible for any person (s) missing and part of the program due to his negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour. Moreover no changes or upgrading in the chosen program will be honored after departure as well as no refund will be given for any services rendered unutilized..

Reservation / Deposits: For Hajj Tours: A deposit of \$1,500.00 is required for reservation. Full payment is required 60 days prior to departure. For Umrah Tours: %50 of the land package's cost is required for reservation. Full payment is required before receiving the visa.

Cancellation: All cancellations must be in writing. **For Hajj Tours:** Cancellation from registration date till 90 days prior to departure will be subject to \$1000/ person, from 85 – 40 day prior to departure will be \$1500.00/ person. Any cancellation received less than 45 days from departure date is non-refundable. For Umrah Tours: Any cancellation received after issuing the Umrah Visa, No refunds will be issued

Document Processing & Handling: **MAFAZA Travel & Hajj Agency Group** is a private company. We are not associated with any US or foreign government offices or Embassies. We are not responsible for the granting or denying of documents. We are not responsible for the delay or damage of documents due to any consulate or other government office. We will use DHL or FedEx to return your documents unless you send us a completely filled out label on the carrier of your choice to use for the return. We are not responsible for any delays or damages due to Federal Express or any other delivery service. We are not responsible for delays or damage due to natural disaster, building maintenance failure, city infrastructure failure or any other acts that are reasonably beyond the control of **MAFAZA Travel & Hajj Agency Group**...

BY SIGNING BELOW I, TRAVELLER OR ARRANGER HAS READ THE ABOVE CONDITIONS AND AGREE WITH ALL TERMS AND CONDITIONS.

Traveler or representative Signature: _____

Date: _____